

# INTEGRATED CARE MANAGEMENT PROGRAM

## PROGRAM GOAL:

To promote and maintain independent living for frail elderly and adults with disabilities, and decrease the use of institutionalized care.

During Fiscal Year 1999-2002, a 3 year demonstration project showed the effectiveness and cost-efficiency of providing care management and service coordination through the integration of multiple sources of funds allowing clients to receive ongoing services needed, through a seamless delivery system. In 2002, the Integrated Care Management Program was fully implemented.

## PROGRAM DEFINITION:

The Integrated Care Management Program provides comprehensive, long-term services that utilize the care manager's professional skills and competence to serve and link clients with a full range of appropriate services, utilizing all available informal supports and funding sources.

Care management activities include: intake screening, in-home assessment, care planning, service authorization / arrangement (including the ability to purchase services for the client with program funds), case monitoring, and periodic reassessment.

## BACKGROUND:

This program is based on an in-home care management model combined with the facilitation of community resources. The program is based on a foundation developed by a committee of the AAA's care management workgroup. The committee was comprised of more than 20 agencies, including 15 private non-profit case management providers, five city-based case management providers and two county departments. The model was tested during a three-year demonstration project conducted during FY 1999-2002. After an independent evaluation of the demonstration project and the addition of Family Caregiver eligibility, the ICM was implemented as a continuing program of the Area Agency on Aging for Fiscal Year 2002-03 and beyond.

## CLIENT ELIGIBILITY CRITERIA

To qualify for services, an individual must be age 18+, and meet at least one of the following conditions:

- Impairment in one or more activities of daily living. (ADLs)
- Impairment in two or more instrumental activities of daily living. (ADLS)
- Management risk of coordinating one's own affairs due to emotional and/or cognitive impairment.
- Family caregivers of older adults and older adult caregivers of minor children.
- Any of the above factors threaten the person's independent living status.

## PARTNERS:

Community and Senior Services/ Area Agency on Aging (CSS/AAA) of Los Angeles County in partnership with:

- Adult Protective Services (APS) Program;
- Los Angeles County Department of Public Social Services (DPSS);
- California Department of Social Services;
- California Department of Aging;
- Network of Community-Based Case Management provider agencies.

## SOURCES OF FUNDING:

The program is funded by five (5) sources, using a blended-funding strategy: Older Americans Act Title IIIB Supportive Services and Title III E Family Caregiver Support Act, Adult Protective Services expansion funds, Community-Based Services Program funds (Linkages, Disabled Parking Violation Fees Account (AB 764) funds.

## FOR FURTHER INFORMATION

Questions may be directed to:

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